

How To Reach Us When You Need Us

24 Hour Customer Support:

888-943-8282 Opt 1

Customercare@getatc.com

American Telephone Company maintains 24 hours a day 7 days a week customer support call center.

Our service representatives aim for first call resolution, allowing you to focus on your real concern, your business.

- Identify yourself and the company you represent
- State the nature of the trouble
- A service ticket will be opened
- Your call will be transferred to our Tech Support Team to attempt problem resolution
- In the event the issue resides, an onsite dispatch will be arranged

Polycom 320 / 330



- 1 Line Key 1**—Activate a line that can be assigned to your phone.
- 2 Line Key**—Activate a line that can be assigned to your phone. This key cap can be switched with a Message key cap (included in shipping package). Individual multi-color LEDs display the dynamic call state and remote user status (busy lamp field (BLF) and presence).
- 3 Display Control Keys**—Use arrow keys to scroll through the displayed information. Use the **Select** key to select a field of displayed data or enter edit mode for some settings.
- 4 Hold**—Holds an active call or resumes a held call.
- 5 Headset**—Allows you to place and receive calls through an optionally connected headset.
- 6 Speakerphone**—Allows for handsfree communication during calls.
- 7 Microphone Mute**—Mutes local audio during calls.
- 8 Dial Pad**—Provides the 10 digits, alphabetic characters, and special characters available in context-sensitive applications.
- 9 Menu Key**—Access local and call server features.
- 10 Dial Key**—Dials phone numbers or allows you to view the placed call list.
- 11 Soft Keys**—The screen will display labels for these keys, to identify their context-sensitive functions.