

# Inbound Disaster Recovery (IDR)



**The ATC Inbound Disaster Recovery system will protect your In-Bound voice calls from a disaster of any magnitude.** Our preprogrammed IDR system is designed to handle anywhere from one to five hundred simultaneous calls in the event of a Telco or PBX outage. Our pre-programmed system provides automated announcements, ACD, dial by name, follow me, VM, and VM to e-mail 24/7/365. Our IDR service is highly recommended for any business that cannot afford to lose in-bound calls.

## Benefits

- Never miss calls during a disaster
- Supports world-wide coverage
- No capital expenditure
- Remote access for immediate customized recordings to provide employees and customers with critical updates
- Adds redundancy to your existing solution

## Flexibility

- Manage your business during any disaster and be a step ahead of your competition when customers need you the most

## Savings

- Prevent loss of revenue
- Scalable packages
- Flat monthly rate

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Adaptive Data, Cloud, and Voice Solutions for Business  
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